Phone Preparation

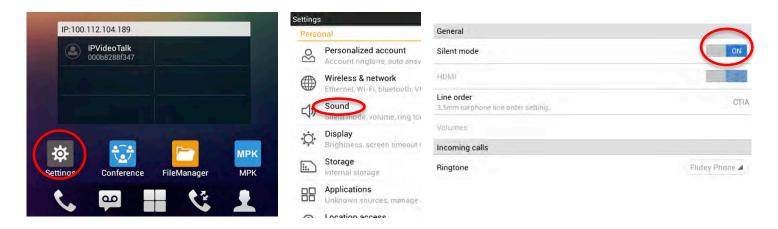
- Unwrap the GXV3275
- > DO NOT UNPACK ANY OTHER ITEMS FROM THE BOX
- > DO NOT REMOVE SCREEN PROTECTIVE FILM FROM THE FRONT OF THE UNIT
- Plug the unit into a DHCP network by connecting an Ethernet cable into the LAN port on the backside
 - **IMPORTANT NOTES:**
 - If POE (Power over Ethernet) is available via the Ethernet connection, external power is not needed. Otherwise, also connect the supplied power adapter to power up the unit
 - Do NOT use both POE and external power adapter simultaneously
 - If POE cable is ever inadvertently plugged into 'PC' rather than 'LAN', you must connect the external power supply, power unit, then plug the POE Ethernet into 'LAN'
 - If configuring multiple units simultaneously, ensure prior to plugging in multiple units that there are enough DCHP IP Addresses to accommodate all the units being configured
- After booting the GXV3275, you will be automatically be redirected to a Phone Call Screen. Touch the fixed Home Button (Center Bottom, Lighted Picture of House) and note the IP Address on a spreadsheet



Initial ComScreen Configuration

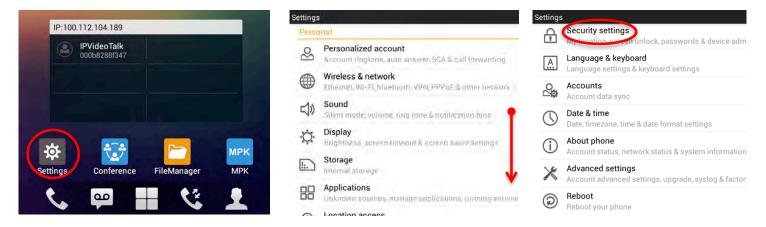
Activate Silent Mode

➢ Go to 'Settings', select 'Sound', and tap the Silent Mode toggle so that it is switched "ON"



Unknown Sources

> Go to 'Settings', scroll down to the bottom of the page, and select 'Security Settings'

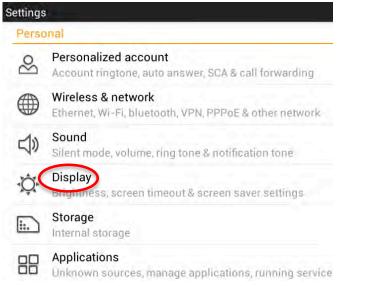


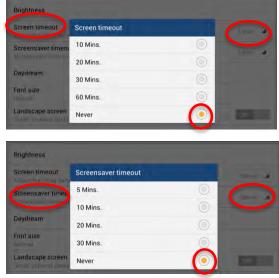
Check the 'Unknown sources' box, and select 'OK' on the next pop-up window

Screen security	Select uccump
Screen lock None Owner info	Screen lock Owner info Unknown sources
Passwords	Your phone and personal data are more vulnerable to be attacked by apps from unknown sources. You agree that you are solely responsible for any damage to your
Make passwords visible	phone or loss of data that may result from using these apps.
Device administrators View or deactivate device administrators	Unknown spurces
Unknown sources Alfow installation of apps from unknown sources	

Disable Screensaver

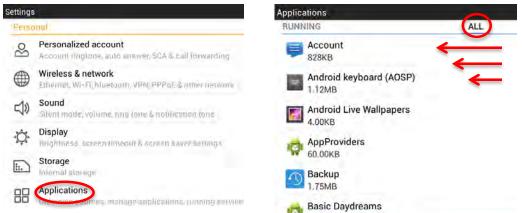
Go to 'Settings', select 'Display', and check 'Never' for both 'Screen Timeout' & 'Screensaver Timeout'



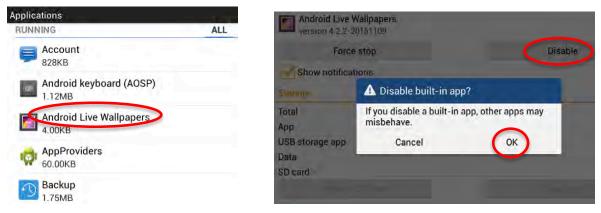


Disable Service

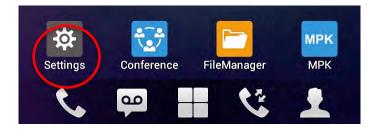
- To ensure no pre-installed application or services on the ComScreen disrupts the ComScreen from running as intended, 'Exchange Services' is required to be disabled.
 - Go to 'Settings', select 'Applications", swipe left 3 times to get to the 'ALL' tab

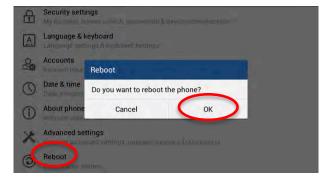


Select <u>'Application'</u>, tap the 'Disable' button, chose the 'OK' button, and press the 'Back' button



IMPORTANT NOTE: In order for the above change to take in effect, execute a soft reboot (scroll down in 'Settings' and select 'Reboot') on the ComScreen





Disable Native Phone App

To prevent the native GS Phone App from launching with the hook switch, the phone must be configured to disable 'Handset Dialing'. To do this, pull down the Notification Bar, go to System Settings and tap the right most 'Handset' ICON on the top bar until it says Disabled.

Unsubscribe from RSS Feed

Swipe left to right to get to RSS News Feeds. Go to settings and deselect all feeds.

ComScreen Firmware & Configuration via Web Browser

Logging In

- Using a PC on the same network, launch a Web Browser and enter the IP Address previously noted in the browsers address bar. The following login screen will be displayed
 - o Enter the default Username ("admin") and Password ("admin") to successful login



Check & Update Firmware Version

Select the 'Status' tab, click on 'System Info' (left menu bar), and confirm that the 'System Version' is other than the version desired

	Status Account A	dvanced Settings	Maintenance	
Account Status				0
Network Status	Produ	ict Model :	GXV3275	
System Into	Hardware	Revision :	V1.6A	
	Par	t Number :	9630003116A	
	System	n Version	1.0.3.62	
	Recover	y Version :	1.0.1.6	
	Boo	t Version :	1.0.1.7	
	Kerne	el Version :	1.0.1.17	
	Android	Version :	4.2.2	
	TP Firmwar	e Version :	18	
	System	Up Time :	1 day, 5 hours, 45 minutes, 1 second	

- > If the version is not the desired version, select the 'Maintenance' Tab and then click on 'Upgrade' tab
 - Delete any existing text from the 'Firmware Server Path' and change the 'Upgrade Via' to 'Manual Upload' which will display 'Upload Firmware File to Update' and the 'Upload' button
 - Select the 'Upload' button and use the file browser to point to the location of the firmware file GXV3275.bin [DO NOT UNPLUG THE COMSCREEN DURING DOWNLOAD]

	Status	Account	Advanced Settings	Maintenance		
Network Settings						(
🙌 Wi-Fi Settings						
Time Settings		Download Devic	e Configuration :	Download		
Web/SSH Access		Upload Devic	e Configuration :	Browse 0		
Upgrade		Configuration via	a Keypad Menu :	Unrestricted		
Syslog		Auther	iticate Conf File :	I Yes		
Logcat		XML Config	g File Password			
🙀 Debug	Always	send HTTP Bas	ic Authentication Information	🔍 Yes		
Language		Validate Ce	rtification Chain	💷 Yes		
Event Notification		HTTP/HTT	PS User Name			
TR-069		HTTP/HT	TTPS Password :			
Contacts			Upgrade Via	HTTP		
LDAP Book		- mbwa	are Server Paur	mmware.granustream.	com	
BroadSoft Directories		Cor	ifig Server Path	74.208.201.229		
		Firm	ware File Prefix			
BroadSoft IM&P		Firmv	are File Postfix			
🐼 Device Manager		с	onfig File Prefix			
		Co	nfig File Postfix :			

Once the upgrade is complete, the firmware update will be applied and the ComScreen will reboot. This will take several minutes, perhaps as much as 15-20 minutes or more. Once the reboot is complete, re-login into the Web GUI Interface, select the Web interface 'Status' tab and then select the 'System Info' tab to verify the 'System Version' is correct

Sta	Account Advanced Setting	is Maintenance	
Account Status			
Network Status			
System Info	Product Model :	GXV3275	
	Hardware Revision :	V1.7A	
	Part Number :	9630003117A	
· · · · · ·	System Version	11.16.3.10	
	Recovery Version :	1.0.1.6	
	Boot Version :	1.0.1.7	
	Kernel Version :	1.0.1.18	
	Android [™] Version :	4.2.2	
	TP Firmware Version :	18	
	System Up Time :	2 days, 22 hours, 26 minutes, 13 seconds	

Change Virtual Sound Card Gain Levels

Select the 'Maintenance' tab and then select 'Device Manager' Tab and change 'Virtual Sound Card TX Gain' to -15dB, the 'Virtual Sound Card RX Gain' to +18dB and the 'RJ9 Headset RX Gain' to +9dB and select 'Save'

Network Settings Wi-Fi Settings HDMI Control : HDMI Display Syr AE Mode : Bright Environment Web/SSH Access Disable Missed Call Backlight : Yes Upgrade Key Backlight : Change with LCD Syslog Disable Missed Call Indicator : Yes Logeat Disable Missed Call Indicator : Yes Debug Disable New Message Indicator : Yes Language Disable Contact Full Indicator : Yes Event Notification Disable Indicator When LCD is Off : Yes	nt 🔲 😐
HDMI Control : HDMI Display Syr Time Settings AE Mode : Bright Environment Web/SSH Access Disable Missed Call Backlight : Yes Upgrade Key Backlight : Yes Syslog Disable Missed Call Indicator : Yes Logeat Disable Missed Call Indicator : Yes Debug Disable New Message Indicator : Yes Language Disable Contact Full Indicator : Yes	nt 🔲 😐
Time Settings AE Mode : Bright Environment Web/SSH Access Disable Missed Call Backlight : Yes Image: Change with LCD Upgrade Key Backlight : Change with LCD Syslog Disable Missed Call Indicator : Yes Logeat Disable Missed Call Indicator : Yes Debng Disable New Message Indicator : Yes Language Disable Contact Full Indicator : Yes	nt 🔲 😐
Web/SSH Access Disable Missed Call Backlight : Yes Upgrade Key Backlight : Change with LCD Syslog Disable Missed Call Indicator : Yes Logcat Disable Missed Call Indicator : Yes Debug Disable New Message Indicator : Yes Language Disable Contact Full Indicator : Yes	
Upgrade Key Backlight : Change with LCD Syslog Disable Missed Call Indicator : 9 Yes Logeat Disable MWI Indicator : 9 Yes Debug Disable New Message Indicator : 9 Yes Language Disable Contact Full Indicator : 9 Yes	brightness
Syslog Disable Missed Call Indicator : Image with COD Logcat Disable Missed Call Indicator : Image Yes Debug Disable New Message Indicator : Image Yes Language Disable Contact Full Indicator : Image Yes	Drigntness
Disable Missed Call Indicator : Yes Logcat Disable MWI Indicator : Yes Debug Disable New Message Indicator : Yes Language Disable Contact Full Indicator : Yes	
Disable MWI Indicator : Yes Disable New Message Indicator : Yes Disable Contact Full Indicator : Yes	
Language Disable Contact Full Indicator : Yes	
Disable Contact Pull Indicator Tes	
Event Notification	
Disable indicator when CCD is Off.	
TR-069 RJ9 Headset TX Gain (dB): 0	
Contacts RJ9 Headset RX Gain (dB) : 0	
LDAP Book 3.5mm Earphone TX Gain (dB) : 0	
BroadSoft Directories 3.5mm Earphone RX Gain (dB): 0	
BroadSoft IM&P Headset Type : Normal Headset	a •
Device Manager Headset Key Mode : Default Mode	2 0
Handset TX Gain (dB) : 0	12 0
Handset RX Gain (dB) : 0	
Virtual Sound Card TX gain(dB) -15	
Virtual Sound Card RX gain(dB) +18	a e
Handset Equalizer RX : Default	
Handset RX Gain (dB) : 0 Virtual Sound Card TX gain(dB) (15	

Install GUI Config

- Select the 'Maintenance' Tab and then the 'Upgrade' tab. Within the 'CUST File' section, change the GUI customization file download mode' to HTTP, and set the 'GUI customization file URL' to 'intracomsystems.net', and click 'Save'
 - Wait a minute for the ComScreen to reboot and complete the GUI Configuration download, after which it will reboot once more **[DO NOT UNPLUG DURING DOWNLOAD]**

AFTER COMPLETING EITHER OPTION

After the ComScreen reboots several ICON will be missing from the desktop however it will not be blank as it was with prior versions. Additional, the Gransdtream dialer might also come up if the handset is off hook. To prevent the dialer from coming up, pull down the status bar and goto 'System Settings' and set 'Handset Dialing' (the rightmost ICON) to 'Disabled'. Exit the System Settings by using the 'Back button' to return to the desktop. To make the desktop blank, drag all visible items to the trash after which the screen should look as follows:



Once complete, re-login to the Web GUI interface, select the 'Maintenance' Tab, click 'Upgrade' tab, and then delete the text from the 'GUI customization file URL'. Change the 'Firmware Upgrade and Provisioning' to 'Skip the Firmware Check' and then click the 'Save' button

G X V 3 2			Theme	Upload Device Configuration :	Browse 😕	
	Enterprise Phone Administrat	ion Interface		Configuration via Keypad Menu :	Unrestricted	
	Status Account Advanced Setting	s Maintenance		Always send HTTP Basic Authentication Information :	I Yes	
o Network Settings				Validate Certification Chain :	🖾 Yes	
(Wi-Fi Settings				mDNS Override Server :	Use Type A	0
Time Settings	Firmware Firmware Upgrade Via :	HTTP		Allow DHCP Option 43 and Option 66 to Override Server :	🖲 Yes 🕛	
Web/SSH Access		nite		DHCP Option 120 Override SIP Server :	🖲 Yes 🔒	
Upgrade	Firmware Server Path :			Allow DHCP Option 242 (Avaya IP Phones) :	🖲 Yes 🕛	
Syslog	HTTP/HTTPS User Name :			PNP Feature		
	HTTP/HTTPS Password :			Enable PNP Feature :	🗆 Yes 👊	
Logeat	Firmware File Prefix :			PNP URL :		
Debug	Firmware File Postfix :			PnP(3CX) Auto Provision :	🖻 Yes 🔒	
Janguage	Config			Automatic Upgrade :	No	
Section Event Notification	Config Liperade Via :	TFTP	-	Automatic Upgrade Check Interval (m) :	10080	
TR-069	Config Server Path	100.112.104.197		Hour of the Day(0-23) :	1	
Contacts	HTTP/HTTPS User Name :			Day of the Week(0-6) :	1	
LDAP Book	HTTP/HTTPS Password :			Firmware Upgrade and Provisioning :	Always Check at boo	
BroadSoft Directories	Config File Prefix :			Disable SIP NOTIFY Authentication :	Always Check at bo When F/W pre/suffi	
BroadSoft IM&P	Config File Postfix :			Auto Reboot to Upgrade Without Prompt :	Skip the Firmware	Check
	Authenticate Conf File :	I Yes		Factory Reset :	Clear the OB sard	Reset
🚱 Device Manager	XML Config File Password :					
	Download Device Configuration :	Download			Save	Cancel
	Upload Device Configuration :	Browse 🕕			\bigcirc	

Disable SIP Accounts

- Select the 'Account' tab, click on the 'General Settings' tab, and then enter the 'Account 6' sub-tab
 - Deselect 'Account Active', erase the information stored in all the fields, and click 'Save'

	Status	Account Advanced Settin	ngs Maintenance		
General Settings		Account 1 Account 2 Acco	unt 3 Account 4	Account 5 Account 6	
Network Settings					
SIP Settings		Account Active :	Ves Ves		
Codec Settings		Account Name :	IF VIGEO TAIK	-	
Call Settings		SIP Server :	- to to the state	10079	
		SIP User ID :	000b8286bbd9	_	
		SIP Authentication ID :	000002000000		
		SIP Authentication Password :			
		Voice Mail Access Number :		-	
		Name :			
		Show Account Name Only :	🖾 Yes		
		Tel URI :	Disable		

Set Remote Access Settings

From the 'Maintenance' Tab, select 'Web/SSH Access', set 'Disable SSH' to 'Yes' and enter the new password (if desired) to the 'Admin Password' and 'Confirm Admin Password' fields and then click 'Save'

GXV32	75			2 T	eme 📿 Re	boot 🕞 Exit
	Enterprise Phon	e Administra	ion Interface			English 🚽
	Status Account	Advanced Settin	95 Maintenance			
log Network Settings						0
🙌 Wi-Fi Settings						
Time Settings		Disable SSH	I Yes			
Web/SSH Access		Access Method :	HTTP		0	
Upgrade		Port	80		0	
Syslog		Admin Password				
Logcat	Confirm	Admin Password				
Debug		User Password				
🐲 Debug jog Language	Confin	m User Password :				
Sevent Notification			Save	Cancel		
TR-069			\bigcirc			

NOTE: In order for all the above changes to take in effect, execute a reboot from the Web GUI



Disable LLDP in Network settings

To disable the LLDP, select the Maintenance tab' then click on the 'Network Settings' tab, disabled the LLDP

Set Static IP Address

If a Static IP Address is desired, select the 'Maintenance' tab, then click on the 'Network Settings' tab, change the 'Address Type' to Static IP, and then enter the appropriate 'IP Address' and 'Subnet Mask'

G X V 3 2 7	Enterprise Phone Administration Interface						Theme G	Reboot 🔄 Ex
	Status	Account	Advanced Settings	Ma <mark>i</mark> ntena	ance			
Network Settings								
Wi-Fi Settings								
Time Settings			Address Type	® DH	ICP 😔 s	Static IF	PPPoE	
Web/SSH Access			DHCP					
Upgrade	Enable DHCP VLAN : Ves							
		Но	ost name(Option 12) :					
Syslog		Vendor	Class ID(Option 60)	Grandstream GXV3275				
Logcat			Static IP					
Debug			IP Address	192	168	.0	160	
Language			Subnet Mask	255	255	0	0	
Event Notification			Default Gateway	0	.0	.0	.0	
TR-069			DNS Server 1	0	0	_0	0	
and the second s			DNS Server 2	0	0	.0	0	
Contacts			PPPoE					

IMPORTANT NOTE: In order for the static IP Address change to take in effect, click 'Save' and 'Reboot'

Install VCOM Control Panel For Android

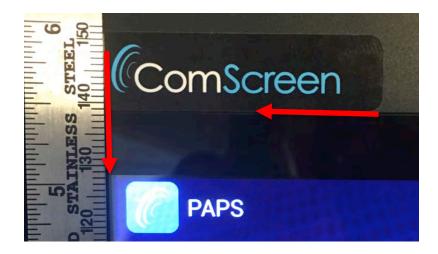
- From the configuration PC, download the latest Comscreen release APK to a USB stick.
- Insert the USB stick into the ComScreen, launch 'File Manager', select 'USB Disk1', and then launch the APK in order to install the VCOM Control Panel. After finishing the installation, manually reboot the unit
- The rebooted unit will prompt to start either 'VCOM' or 'Launcher', select 'VCOM' and then 'Run Always'
- In the VCOM application, Login under the name of 'Comscreen', using the Login Password 'guest', a Virtual Matrix IP Address of 'intracomsystems.net', and a 'Port' of 1000. Select 'Login' to Connect
- > Double tap the application ICON, and select the settings menu. Change the Buttons size to X-Large.

Applying Labels

Remove the ComScreen label from the roll of stickers by peeling the white border off first and then removing the label. Removing the white border has proven to prevent damage to the corner of the sticker when removed



Apply the ComScreen label to the top left corner of the screen. Align the left edge so that the beginning of the ComScreen blue swirl lines up with the beginning of the lit portion of the screen as shown. Align the bottom edge of the label with the top outside black border of the display as shown



Remove Screen Protector & Apply 3 Black Dots (NBC Requirement Only)

Carefully peel the screen protector from the ComScreen display



Turn on the ComScreen, wait until the bottom 5 buttons are lit up, and then apply 3 black dots to the bottom right 3 buttons (Home, Menu, and Back) completely covering the backlighting and aligning the black dots so that they are the same distance away from the bottom of the screen



Bubble Wrap

 After completing all of the necessary assembly and configurations, carefully wrap the ComScreen in Bubble Wrap corresponding to its individual numerical ComScreen label, and then place it in the original packing box for shipping

