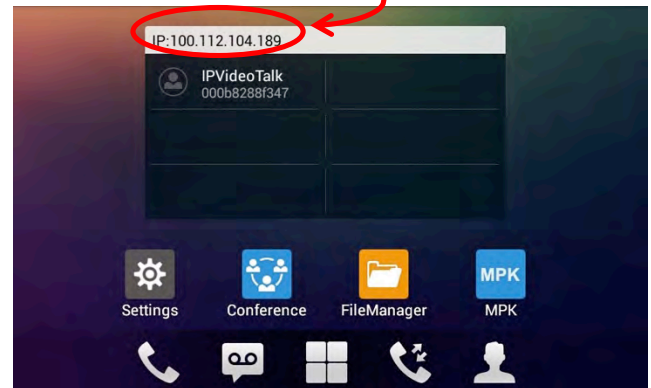
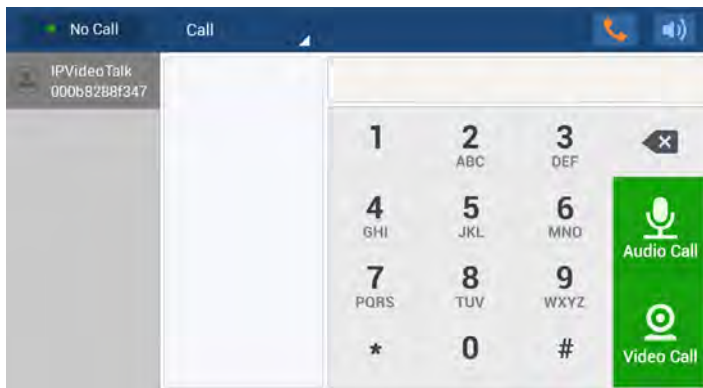


Grandstream GXV3275 Configuration for Intracom ComScreen™

Phone Preparation

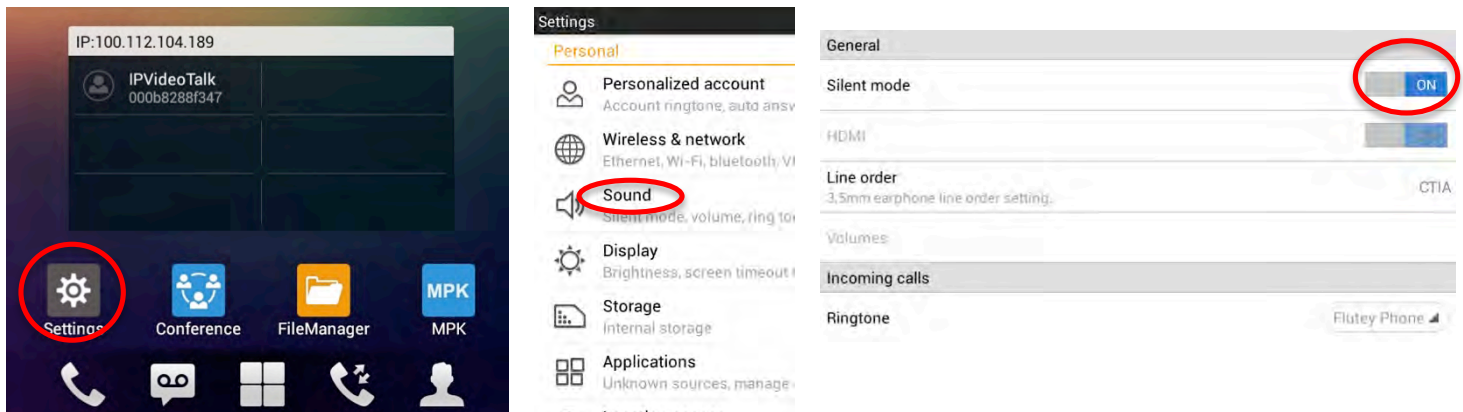
- Unwrap the GXV3275
- **DO NOT UNPACK ANY OTHER ITEMS FROM THE BOX**
- **DO NOT REMOVE SCREEN PROTECTIVE FILM FROM THE FRONT OF THE UNIT**
- Plug the unit into a DHCP network by connecting an Ethernet cable into the LAN port on the backside
 - **IMPORTANT NOTES:**
 - If POE (Power over Ethernet) is available via the Ethernet connection, external power is not needed. Otherwise, also connect the supplied power adapter to power up the unit
 - **Do NOT use both POE and external power adapter simultaneously**
 - If POE cable is ever inadvertently plugged into 'PC' rather than 'LAN', you must connect the external power supply, power unit, then plug the POE Ethernet into 'LAN'
 - If configuring multiple units simultaneously, ensure prior to plugging in multiple units that there are enough DHCP IP Addresses to accommodate all the units being configured
- After booting the GXV3275, you will be automatically be redirected to a Phone Call Screen. Touch the fixed Home Button (Center Bottom, Lighted Picture of House) and note the **IP Address** on a spreadsheet



Initial ComScreen Configuration

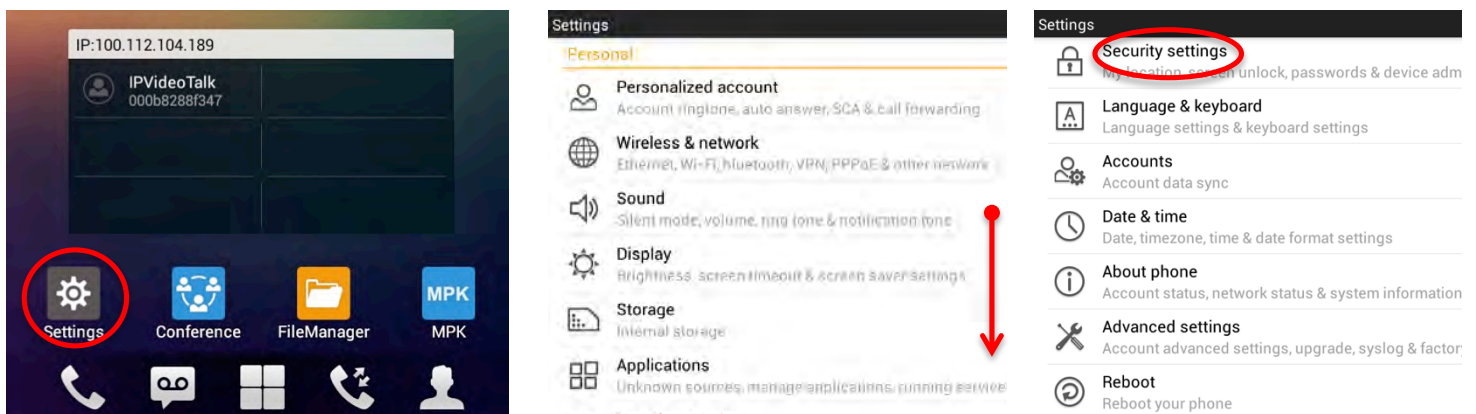
Activate Silent Mode

- Go to 'Settings', select 'Sound', and tap the Silent Mode toggle so that it is switched "ON"

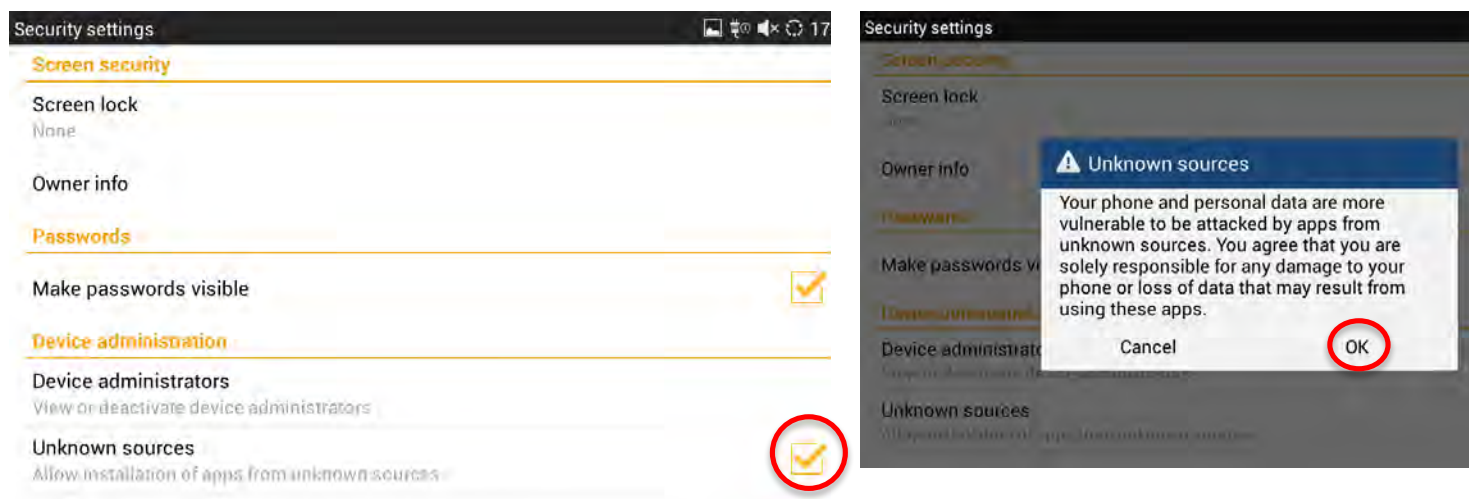


Unknown Sources

- Go to 'Settings', scroll down to the bottom of the page, and select 'Security Settings'

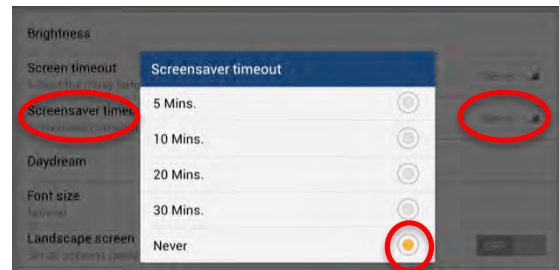
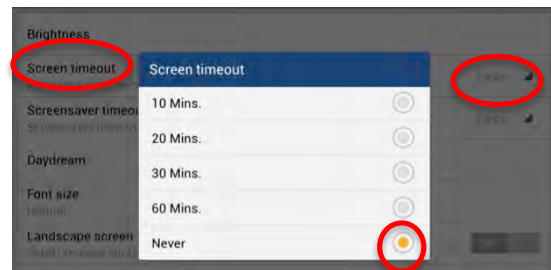
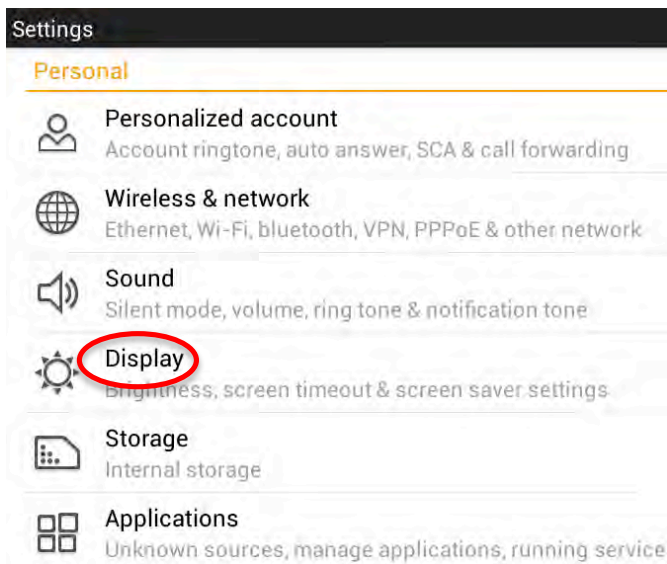


- Check the 'Unknown sources' box, and select 'OK' on the next pop-up window



Disable Screensaver

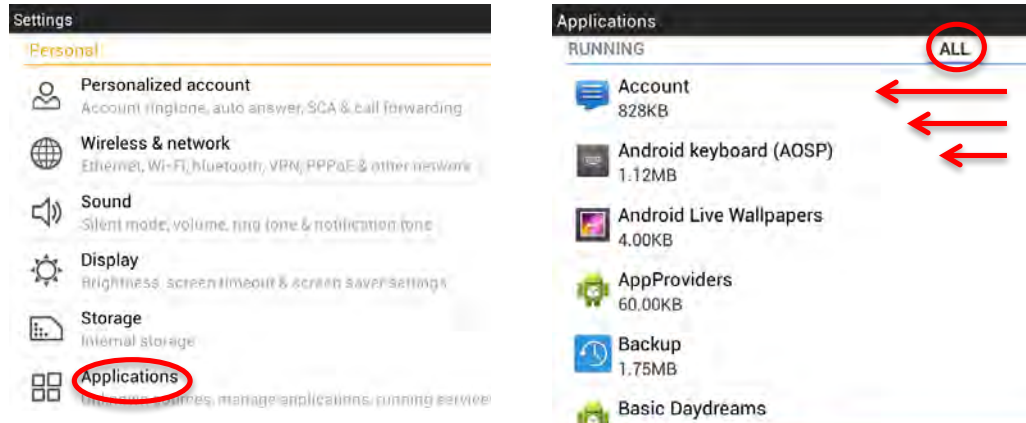
- Go to 'Settings', select 'Display', and check 'Never' for both 'Screen Timeout' & 'Screensaver Timeout'



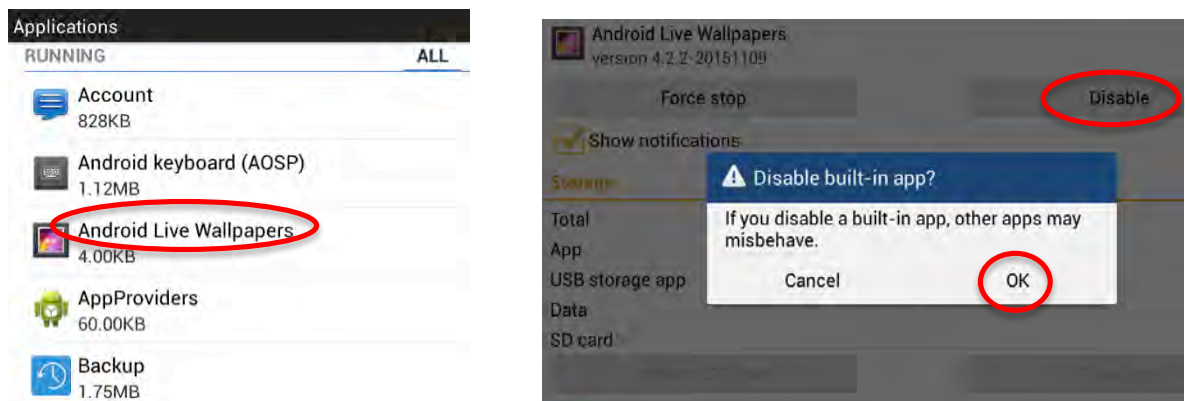
Disable Service

- To ensure no pre-installed application or services on the ComScreen disrupts the ComScreen from running as intended, 'Exchange Services' is required to be disabled.

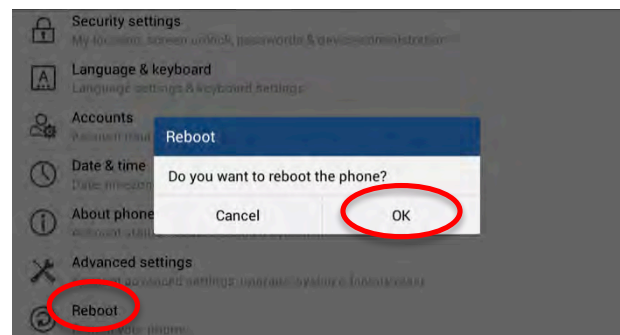
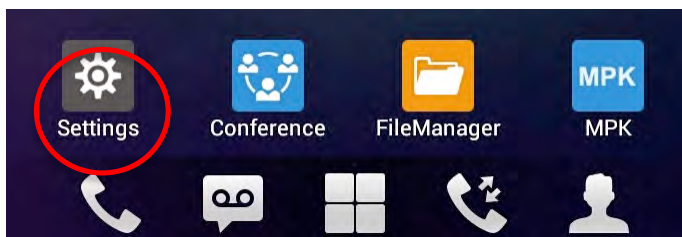
- Go to 'Settings', select 'Applications', swipe left 3 times to get to the 'ALL' tab



- Select 'Application', tap the 'Disable' button, chose the 'OK' button, and press the 'Back' button



IMPORTANT NOTE: In order for the above change to take in effect, execute a soft reboot (scroll down in 'Settings' and select 'Reboot') on the ComScreen



Disable Native Phone App

- To prevent the native GS Phone App from launching with the hook switch, the phone must be configured to disable 'Handset Dialing'. To do this, pull down the Notification Bar, go to System Settings and tap the right most 'Handset' ICON on the top bar until it says Disabled.

Unsubscribe from RSS Feed

Swipe left to right to get to RSS News Feeds. Go to settings and deselect all feeds.

ComScreen Firmware & Configuration via Web Browser

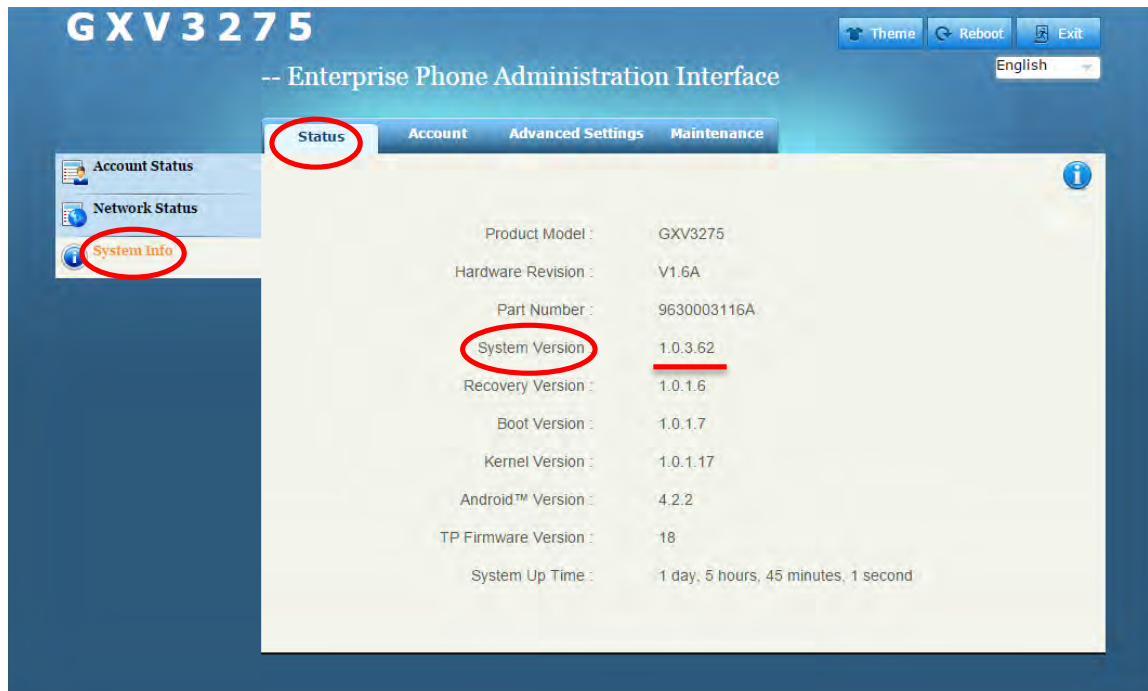
Logging In

- Using a PC on the same network, launch a Web Browser and enter the IP Address previously noted in the browsers address bar. The following login screen will be displayed
 - Enter the default Username ("admin") and Password ("admin") to successful login

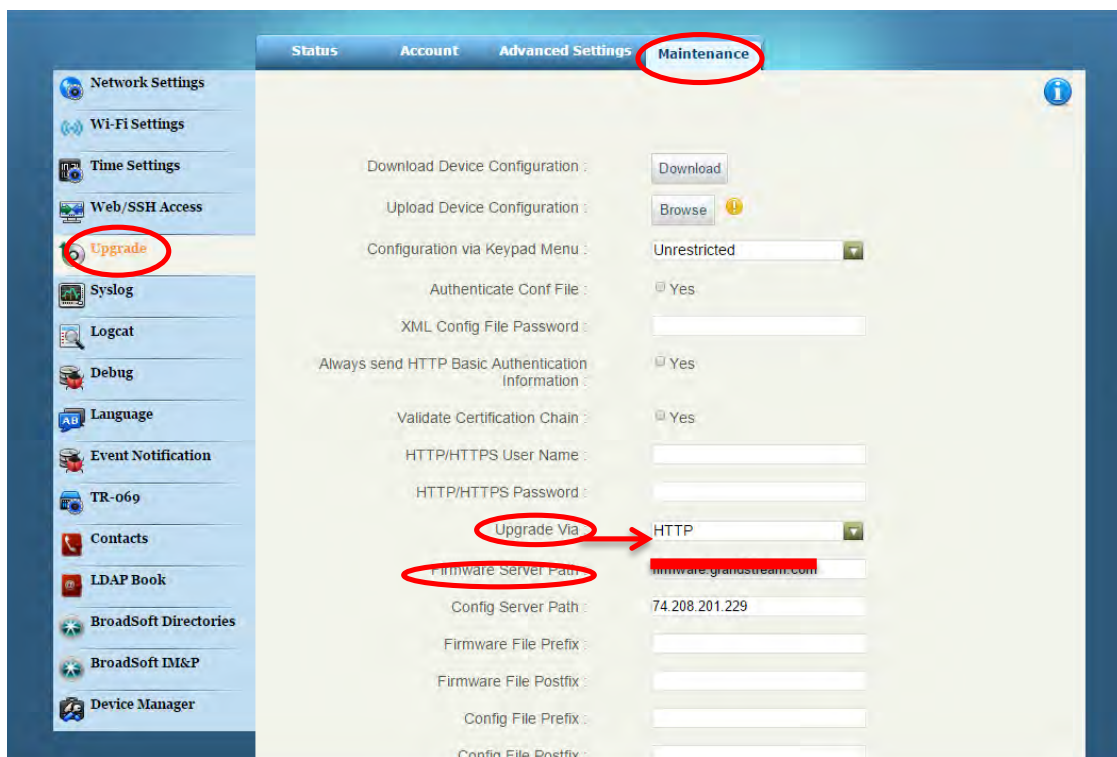


Check & Update Firmware Version

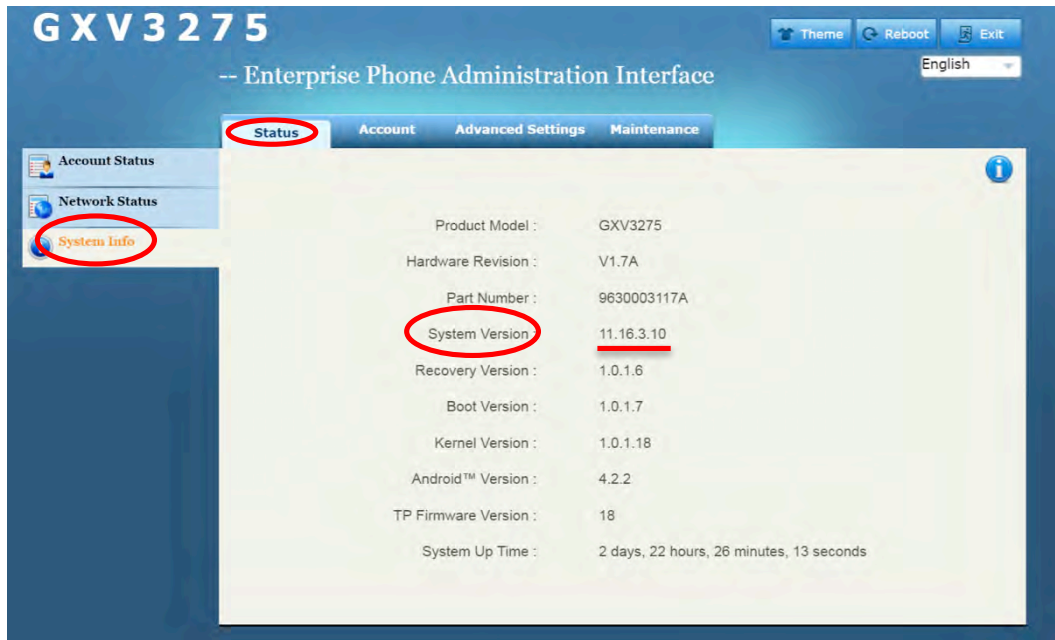
- Select the 'Status' tab, click on 'System Info' (left menu bar), and confirm that the 'System Version' is other than the version desired



- If the version is not the desired version, select the 'Maintenance' Tab and then click on 'Upgrade' tab
 - Delete any existing text from the 'Firmware Server Path' and change the 'Upgrade Via' to 'Manual Upload' which will display 'Upload Firmware File to Update' and the 'Upload' button
 - Select the 'Upload' button and use the file browser to point to the location of the firmware file GXV3275.bin [DO NOT UNPLUG THE COMSCREEN DURING DOWNLOAD]

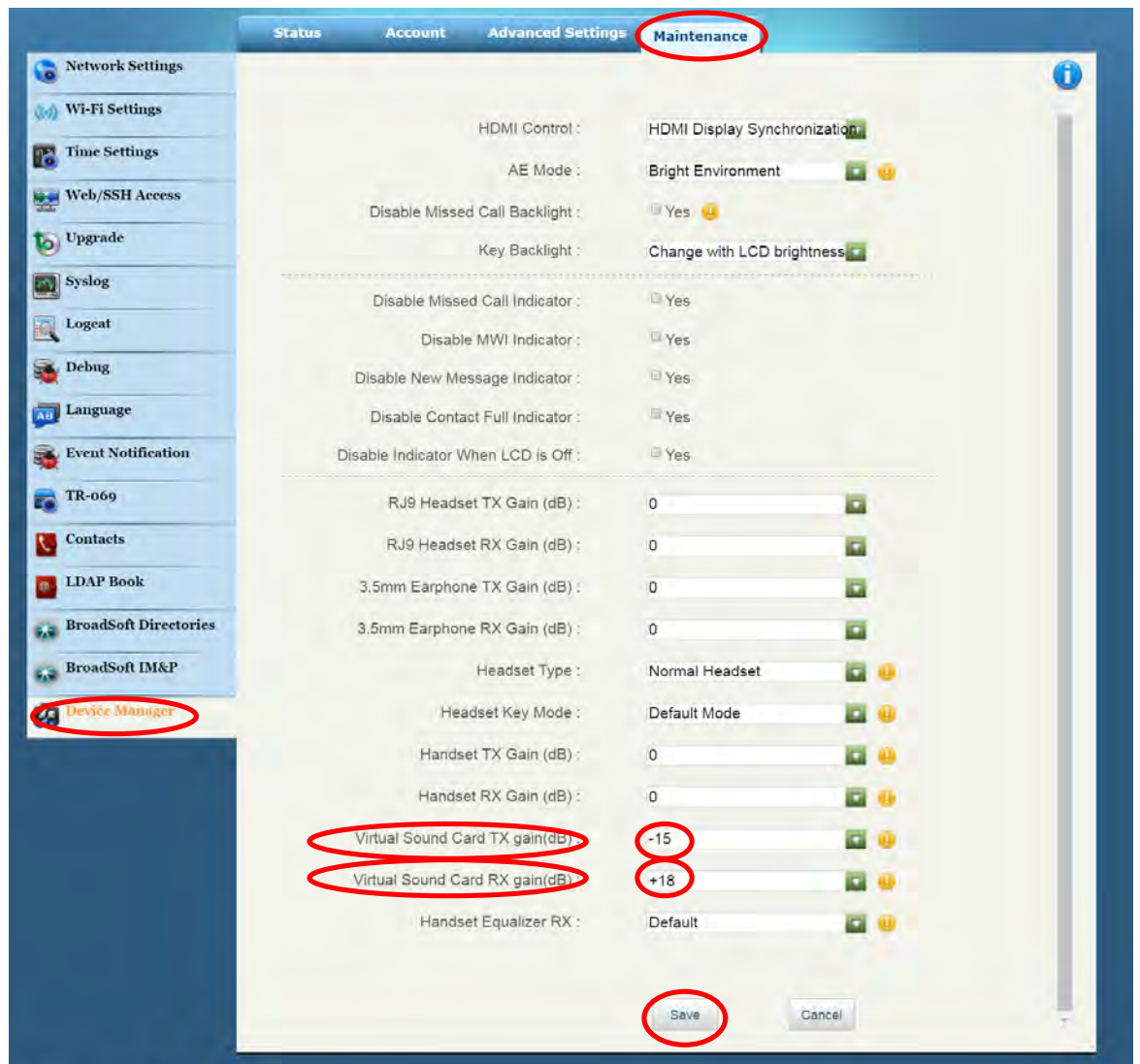


- Once the upgrade is complete, the firmware update will be applied and the ComScreen will reboot. This will take several minutes, perhaps as much as 15-20 minutes or more. Once the reboot is complete, re-login into the Web GUI Interface, select the Web interface 'Status' tab and then select the 'System Info' tab to verify the 'System Version' is correct



Change Virtual Sound Card Gain Levels

- Select the 'Maintenance' tab and then select 'Device Manager' Tab and change 'Virtual Sound Card TX Gain' to **-15dB**, the 'Virtual Sound Card RX Gain' to **+18dB** and the 'RJ9 Headset RX Gain' to **+9dB** and select 'Save'

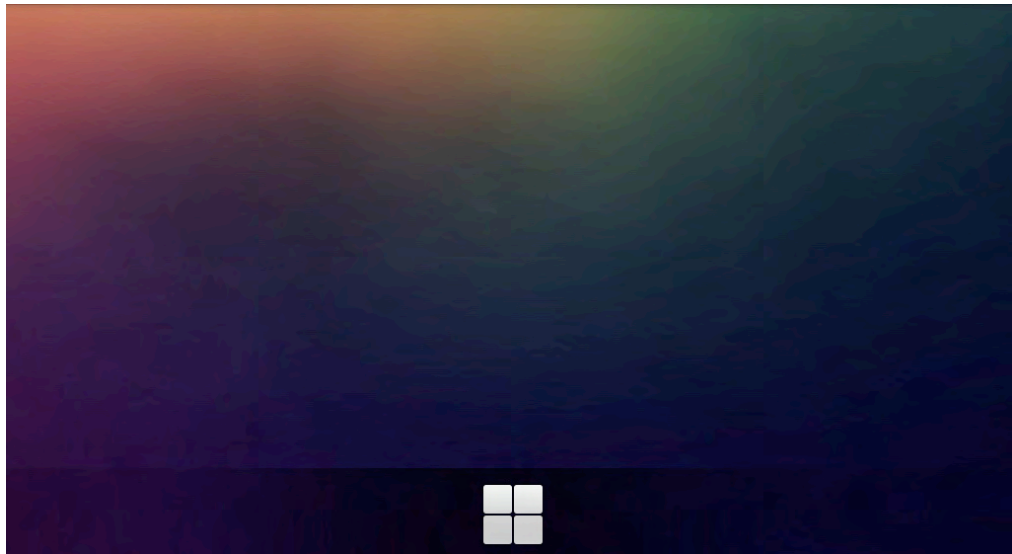


Install GUI Config

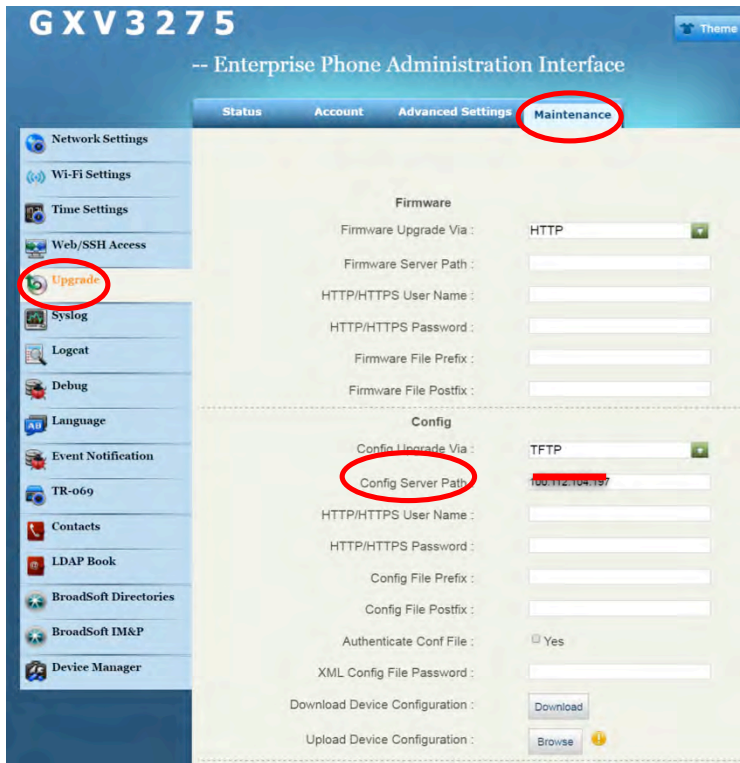
- Select the 'Maintenance' Tab and then the 'Upgrade' tab. Within the 'CUST File' section, change the GUI customization file download mode' to HTTP, and set the 'GUI customization file URL' to 'intracomsystems.net', and click 'Save'
 - Wait a minute for the ComScreen to reboot and complete the GUI Configuration download, after which it will reboot once more **[DO NOT UNPLUG DURING DOWNLOAD]**

AFTER COMPLETING EITHER OPTION

- After the ComScreen reboots several ICON will be missing from the desktop however it will not be blank as it was with prior versions. Additional, the Gransdstream dialer might also come up if the handset is off hook. To prevent the dialer from coming up, pull down the status bar and goto 'System Settings' and set 'Handset Dialing' (the rightmost ICON) to 'Disabled'. Exit the System Settings by using the 'Back button' to return to the desktop. To make the desktop blank, drag all visible items to the trash after which the screen should look as follows:



- Once complete, re-login to the Web GUI interface, select the 'Maintenance' Tab, click 'Upgrade' tab, and then delete the text from the 'GUI customization file URL'. Change the 'Firmware Upgrade and Provisioning' to 'Skip the Firmware Check' and then click the 'Save' button



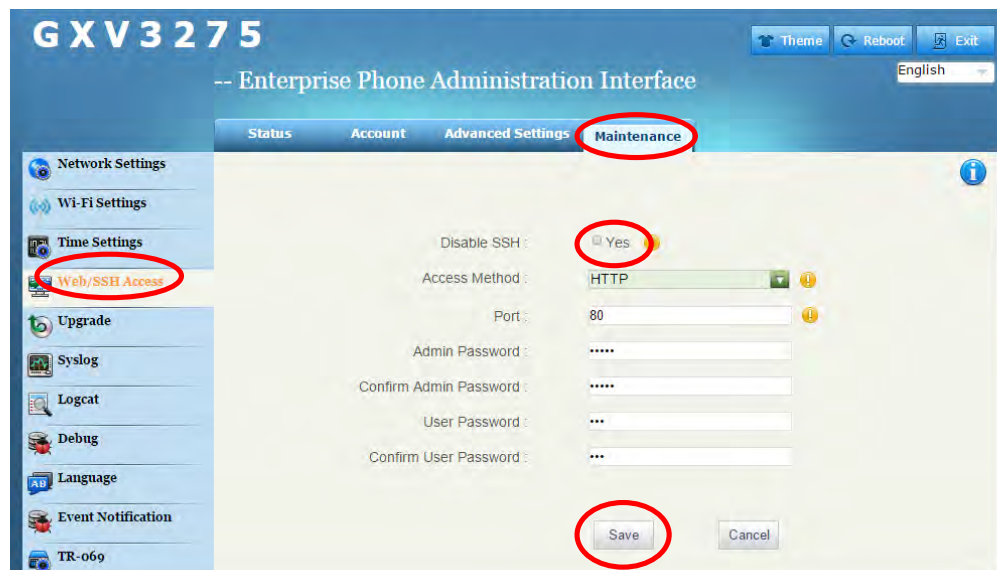
Disable SIP Accounts

- Select the 'Account' tab, click on the 'General Settings' tab, and then enter the 'Account 6' sub-tab
 - Deselect 'Account Active', erase the information stored in all the fields, and click 'Save'

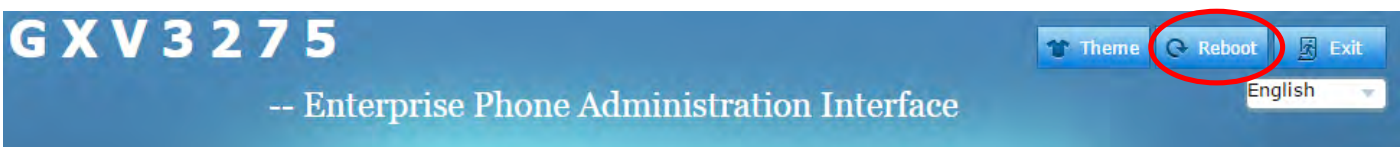


Set Remote Access Settings

- From the 'Maintenance' Tab, select 'Web/SSH Access', set 'Disable SSH' to 'Yes' and enter the new password (if desired) to the 'Admin Password' and 'Confirm Admin Password' fields and then click 'Save'



NOTE: In order for all the above changes to take in effect, execute a reboot from the Web GUI

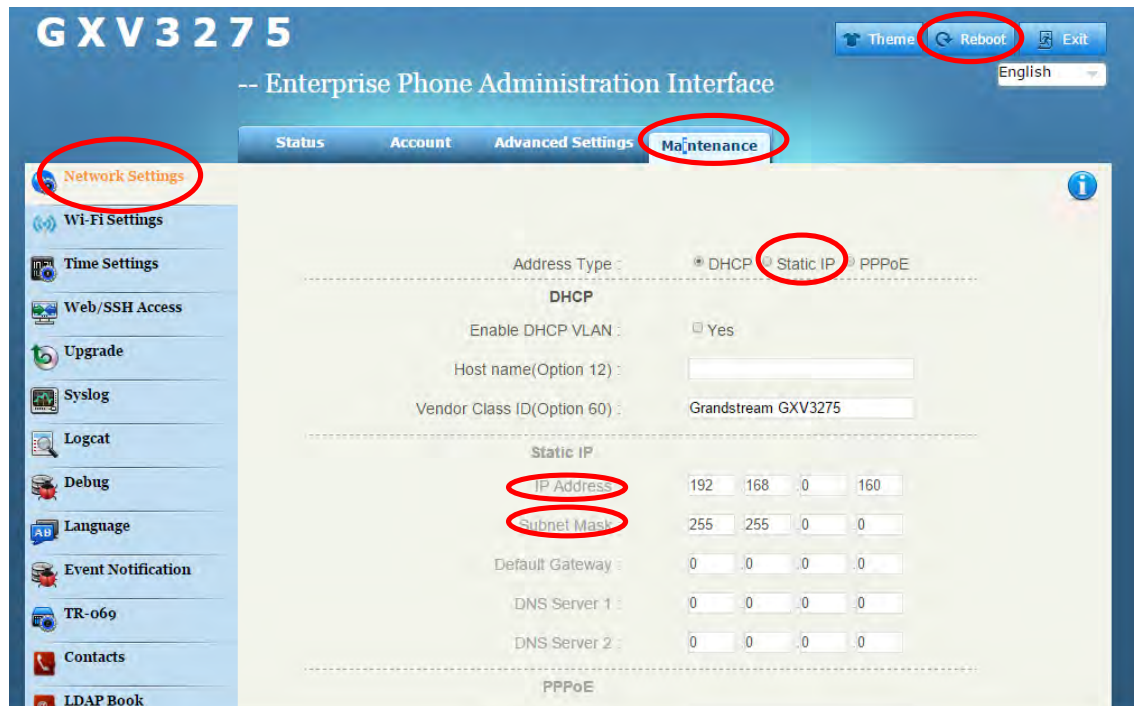


Disable LLDP in Network settings

- To disable the LLDP, select the Maintenance tab' then click on the 'Network Settings' tab, disabled the LLDP

Set Static IP Address

- If a Static IP Address is desired, select the 'Maintenance' tab, then click on the 'Network Settings' tab, change the 'Address Type' to Static IP, and then enter the appropriate 'IP Address' and 'Subnet Mask'



IMPORTANT NOTE: In order for the static IP Address change to take in effect, click 'Save' and 'Reboot'

Install VCOM Control Panel For Android

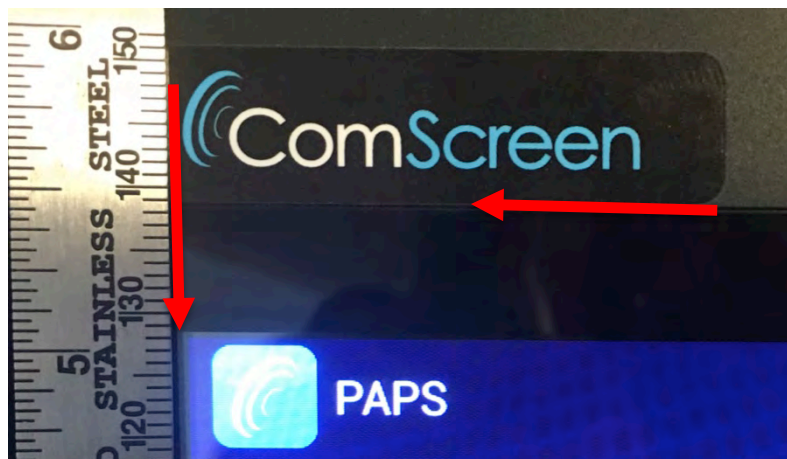
- From the configuration PC, download the latest Comscreen release APK to a USB stick.
- Insert the USB stick into the ComScreen, launch 'File Manager', select 'USB Disk1', and then launch the APK in order to install the VCOM Control Panel. After finishing the installation, manually reboot the unit
- The rebooted unit will prompt to start either 'VCOM' or 'Launcher', select 'VCOM' and then 'Run Always'
- In the VCOM application, Login under the name of 'Comscreen', using the Login Password 'guest', a Virtual Matrix IP Address of 'intracomsystems.net', and a 'Port' of 1000. Select 'Login' to Connect
- Double tap the application ICON, and select the settings menu. Change the Buttons size to X-Large.

Applying Labels

- Remove the ComScreen label from the roll of stickers by **peeling the white border off first** and then removing the label. Removing the white border has proven to prevent damage to the corner of the sticker when removed

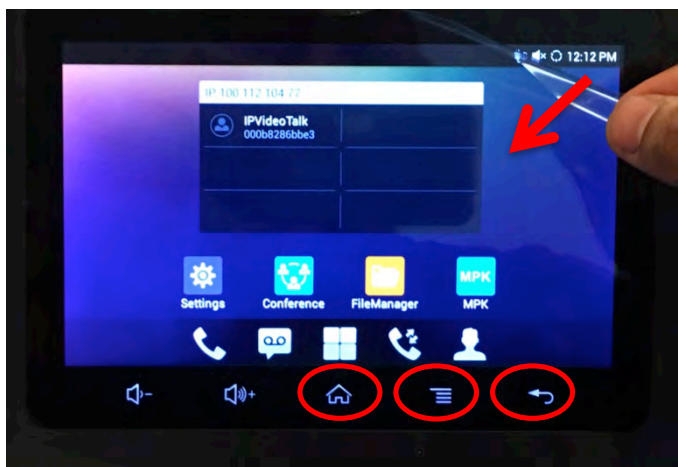


- Apply the ComScreen label to the top left corner of the screen. Align the left edge so that the beginning of the ComScreen blue swirl lines up with the beginning of the lit portion of the screen as shown. Align the bottom edge of the label with the top outside black border of the display as shown

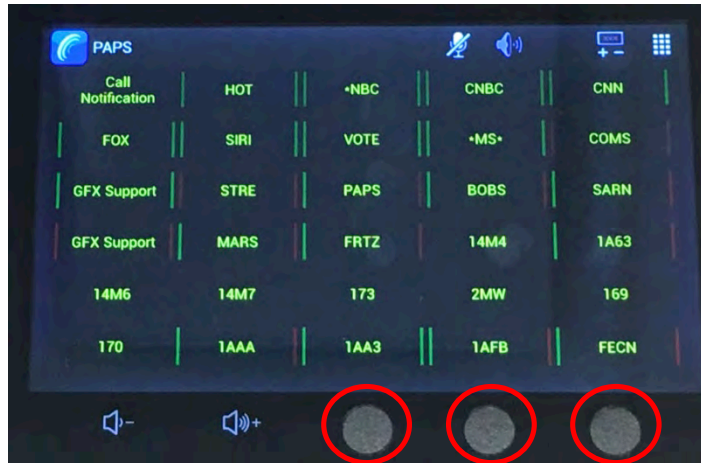


Remove Screen Protector & Apply 3 Black Dots (NBC Requirement Only)

- Carefully peel the screen protector from the ComScreen display



- Turn on the ComScreen, wait until the bottom 5 buttons are lit up, and then apply 3 black dots to the bottom right 3 buttons (Home, Menu, and Back) completely covering the backlighting and aligning the black dots so that they are the same distance away from the bottom of the screen



Bubble Wrap

- ➔ After completing all of the necessary assembly and configurations, carefully wrap the ComScreen in Bubble Wrap corresponding to its individual numerical ComScreen label, and then place it in the original packing box for shipping

